



Joint Information System Training

Nothing is more challenging or more important in an emergency than coordinating and managing information, particularly when multiple agencies are involved. From the decision-makers directing the response to the spokespeople communicating with the news media and public, it is vital that everyone is able to reliably share information across jurisdictional and functional lines – information that is accurate, timely and complete.

Simply, information-sharing is the very heart of a credible and effective emergency response operation in which public safety is the first priority.

The Joint Information System Training workshop is an intensive examination of the communication and management of critical information during a crisis. The ½ day workshop provides decision makers and their staffs with the concepts, tools and skills necessary to effectively manage information in an operation that involves multiple agencies.

The Joint Information System Training establishes a strong foundation upon which to build and improve an agency's ability to respond to a crisis, either by itself or in partnership with others. The workshop combines lecture and discussion with lively and challenging team-oriented breakout activities, including a hands-on practical application.

Trainers are all experienced crisis communicators with expertise in the management of information within a Joint Information System.

Key topics featured in the workshop include:

- ❖ Effects and Consequences of Decision Making
- ❖ Information Management and Gathering
- ❖ NIMS, ICS and the Joint Information System
- ❖ Using Communication Tools

The course is designed for civilian and military decision makers and their staffs, such as:

- ❖ **U.S. Army** commanders, civilian executive assistants, surety officers, emergency operations center staff and public affairs officers.
- ❖ **Federal** response and recovery officials and public affairs officers from regional offices and Headquarters.
- ❖ **State** emergency management directors, emergency operations center staff, agency heads and public information officers.
- ❖ **Local** emergency management directors, emergency operations center staff, elected officials and public information officers.
- ❖ **Other agency** representatives from public works, hospitals, schools, public health, utilities, transportation, law enforcement, fire, voluntary agencies and National Guard.

This course developed and presented by Argonne National Laboratory for the U.S. Army and FEMA Chemical Stockpile Emergency Preparedness Program (CSEPP)

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